



Thursday, March 12, 2020

Dear Valued Customer,

Martin Lubricants has been closely monitoring the COVID-19 pandemic and taking prudent measures to ensure the health and safety of our employees and their families.

Our management team has been working closely with raw materials suppliers to mitigate any potential disruptions to our supply chain and has developed a Business Continuity Plan to minimize impact to your business. We are monitoring and self-evaluating our supply chain and manufacturing environment on a daily basis. If any supply chain delays were to arise, communication will be distributed swiftly to minimize impact to your business.

Within the workplace, Martin has initiated appropriate actions to ensure the health and safety of our employees. These actions include enabling telecommuting when possible, encouraging virtual meetings with customers, reducing travel to known areas where COVID-19 is present, and following CDC guidelines to prevent illness transmission in the workplace.

We are confident that we have the processes, culture, and tools in place to ensure the safety of our employees while continuing to serve you. Furthermore, will continue to adapt our approach to business as needed as the situation evolves and additional government guidance is issued. If you have any further questions, please contact your Regional Sales Manager.

Doug Towns
Senior Vice President

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